



Governance & Audit Committee

29 January 2020

Risk Management – Update on Quarter 2 Risk Scores (2019/20)

Purpose of report

To provide Members with an update report on risk scores in the council's risk register for Quarter 2 of 2019/20.

Attachment(s):

Appendix 1: Quarter 2 Risk Score Update Report

1. Background

- 1.1. The council manages risk on a daily basis and has processes in place for identifying, evaluating and managing risk across the organisation. The risk management strategy was last approved by Governance and Audit Committee on 28 September 2015.

2. Risk Reporting

- 2.1. The risk management system is set up to provide a quarterly update of risks. Reports are provided to risk managers, Corporate Management Team and Members on a regular basis.
- 2.2. A risk report for Quarter 2 2019/20 was prepared for Governance and Audit Committee and this was presented at the meeting held on 27 November 2019.
- 2.3. At the meeting held on 27 November 2019 the Chairman advised that he had noted that a number of the risks on the register had had their scores changed, sometimes quite significantly.
- 2.4. Further details of the risk score changes have been provided at Appendix 1 for the specific Quarter 2 risks identified by the Chairman. Additional information can be obtained directly from the risk owners.

3. Risk Management

- 3.1. The council's approach to risk management is to prioritise the management and mitigation of the highest risks. Recent experience suggests that an increasing amount of time is required to manage these high risks; as such resource and time is being prioritised towards these high risks.

4. Equality and Diversity Implications

- 4.1. This is an information report for discussion. There are no equality and diversity implications arising.

5. Privacy Implications

- 5.1. There are no privacy implications arising from this report.

6. Health Implications

6.1. This is an information report for discussion. There are no health implications arising directly from this report.

7. Legal Implications

7.1. This is an information report for discussion. There are no legal implications arising from the proposals.

8. Risk Management

8.1. The council's risk management strategy is designed to ensure that effective processes are in place so that the council understands and manages its risk environment and can achieve its objectives.

9. Resource and Financial Implications

9.1. There are no financial implications arising from this report.

10. Constitutional Implications

10.1. There are no constitutional implications arising from this report.

11. Implications for our Customers

11.1. There are no customer service implications arising from this report.

12. Corporate Outcomes


12.1. This report links to the following Corporate Outcome:

- **Effective Management** - *Ensuring robust risk management arrangements are in place to manage and minimise risks the council is exposed to.*

13. Recommendation

13.1 The Committee is recommended to note the reasons for the change in risk scores as detailed in Appendix 1.

(Reason: To ensure the council has an up to date and effective risk reporting process in place)

Legal	Power: Local Government Act 1972				
	Other considerations:				
Background Papers:					
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Date: 13/01/2020					
CFO 13/01/20		MO 13/01/20		CX 13/01/20	

Update on Quarter 2 Risks Identified By Chairman of Governance and Audit Committee with Significant Changes in Risk Score

Risk	Risk Owner	Quarter 2 Risk Score	Previous Risk Score	Comments
RM CORP 010 Lack of staff resources in terms of numbers or Knowledge, Skills and/or Behaviours	Michelle Drewery	6	9	There is currently a low turnover of staff, therefore the score has decreased. Previously there had been a high turnover in IT staff. However, there is a need to consider the impact of the lead up to unitary, therefore this risk will continue to be closely monitored.
RM CORP 012 Risk of unitary prep diverting resources from delivery of Corporate/Efficiency Plans	David Oliver	6	12	There are two reasons why the risk has gone down: 1. We've reviewed the Corporate Plan with the Leader and identified those areas of work / projects that will no longer be relevant if the council is going to cease to exist on 31 st March 2021; and 2. We've reviewed the likely resource requirements of the unitary programme and concluded that we can manage the expected workload. We will obviously keep this under review, particularly as the unitary workshops start taking place in earnest in the New Year.
RM CORP 014 Failure to Follow ENC's project framework	Michelle Drewery	2	9	The project framework is now very robust as we have the Transformation team that adhere to frameworks, monitor and report on progress.
RM CORP 015 Risk of successful Cyber Attack	Michelle Drewery	8	16	The risk score has decreased due to rewording of the risk to "successful cyber attack". Controls are in place to protect systems from attack alongside improved training of staff and the set up of "Cyber Corner" on the hub to keep staff updated.
RM CORP 017 Risk of inappropriate use of IT by Councillors	Michelle Drewery	6	12	Improved training and communications means that Councillors are now aware of what is expected from them regarding cyber security.
RM CORP 019 Councillors breaching Code of Conduct and Constitution	Bhupinder Gill / Ben Smith	8	12	There are a range of measures and controls in place to mitigate this risk, which has led to the risk being reassessed and the risk score decreased. Appropriate training is provided to Councillors. New Councillors have an induction session with the Monitoring Officer and are provided with a Code of Conduct to sign

				and must agree to abide by the Constitution. In potentially higher risk areas of work such as planning policy, planning management and licencing regular training is provided.
RM CORP 027 Failure to plan for and accommodate the impact of BREXIT	Mike Deacon	2	8	This risk relates to ENC's own internal arrangements only, not the impact on the District and the residents. Robust BREXIT plans are in place, including management rotas, a lead officer has been identified and the impact on key suppliers to ENC has been checked, including waste, transport and fuel. The implementation of the detailed project action plan has mitigated the risk of failure to plan for the impact of BREXIT.
RM CORP 029 Deterioration of staff health and wellbeing	Michelle Drewery	4	9	A health and wellbeing action plan has been rolled out and it is now being actively implemented and monitored.