



Finance and Performance Sub Committee 07 May 2019

Commercial Waste Service Update

Purpose of report

At the 17th December 2018 meeting of this Sub Committee Members approved proposed increases to the charges levied for the commercial waste collection service. The purpose of this report is to update Members on the impact of the increase to the Commercial Waste Service fees.

1.0 Background

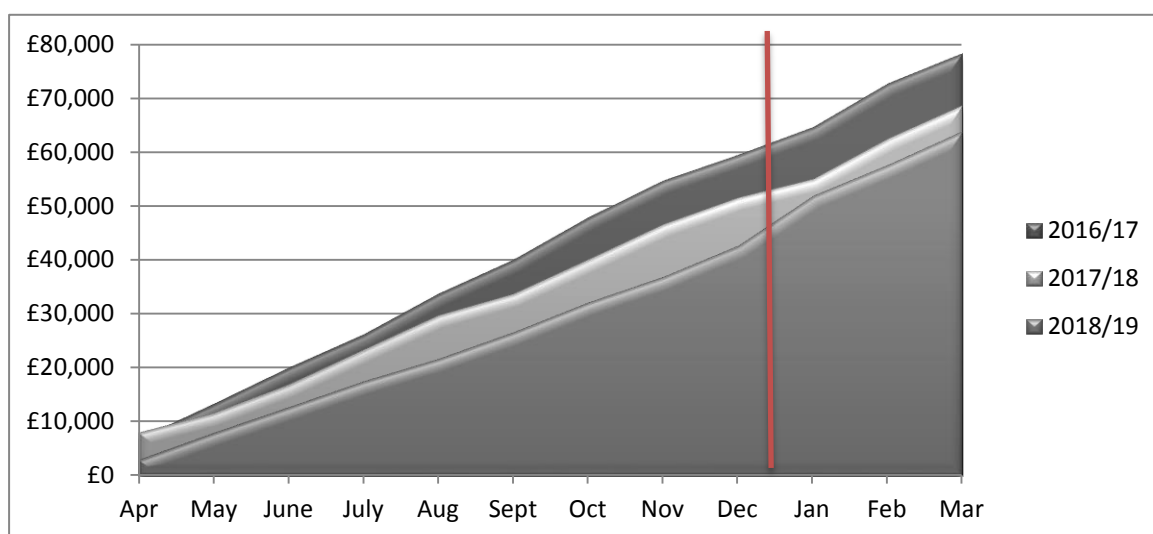
- 1.1 The Controlled Waste (England and Wales) Regulations 2012 define the sources of household, industrial and commercial waste, and those for which a charge can be made.
- 1.2 On 17th December 2018, this Sub Committee agreed to the following increase to charges for commercial waste collection.

Item	Current Charge (+VAT if applicable)	Total Current Charge	Updated Charge (+VAT if applicable)	Updated Total Charge
Commercial Waste – Roll of Sacks (25)	£63.25	£63.25	£84.16 (No vat applied)	£84.16

- 1.3 The Sub Committee requested an update on the impact of the application of the increases with regards to increased complaints, reduced customers or further reduction of income.

2.0 Analysis of Commercial Waste Income

- 2.1 The table below shows how the income has performed over the last three years.



- 2.2 The vertical line on the graph above shows the point in the 2018/19 year that the increase was applied to the charges.
- 2.3 When comparing the average monthly income in Q4 of 2017/18 (£6,275) against the same quarter of 2018/19 (£7,081) there has been increase of 12% which has meant that the actual income recovered and the final outturn for 2018/19 was within the revised budget.
- 2.4 There have been minimal numbers of complaints compared to previous years received from customers using the service with the main positive feedback coming from charity based users who have made use of the economically priced service. No customers have ceased the service as a result of these increases.

3.0 Equality and Diversity Implications

- 3.1 An initial Equality Impact Assessment has been carried out and all equality and diversity implications are neutral. Neither a positive nor a negative impact has been identified. The initial Equality Impact Assessment can be accessed as a background document to the original report

4.0 Privacy Impact Implications

- 4.1 There are no privacy impact implications as a result of the recommendations of this report.

5.0 Legal Implications

- 5.1 There are no legal implications arising as a result of the recommendations of this report.

6.0 Risk Management

- 6.1 General performance and contract management risks are contained within risk RM ENV 003 – Inefficient or unsatisfactory waste collection service on the Council's risk register.
- 6.2 Continuing to provide the service to customers without increasing fees to recover costs will lead to a financial burden being placed on the service and may lead to withdrawal of any non-statutory service where full cost recovery cannot be maintained.

7.0 Resource and Financial Implications

- 7.1 As referred to in paragraph 6.2, failure to maintain full cost recovery would lead to a financial pressure in the Commercial Waste service.

8.0 Constitutional Implications

- 8.1 There are no constitutional implications arising as a result of the recommendations of this report.

9.0 Implications for our Customers

- 9.1 There are no customer implications arising as a result of the recommendations of this

report.

10.0 Corporate Outcomes


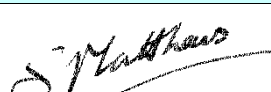
10.1 The main Corporate Outcome to which this proposal contributes is:

- Good Value for Money – Commercial Waste collections are a part of the waste service for which all costs can be recovered. Ensuring that all elements of the waste service are cost effective contributes to the overall financial stability of the council.

11.0 Recommendation

11.1 The Committee is requested to note the information in the report.

[Reason – to ensure the ongoing financial viability of delivery of waste collections services for which a charge may be applied].

Legal	Power: The Controlled Waste (England and Wales) Regulations 2012				
	Other considerations:				
Background Papers: Waste Services – Fees and Charges – Finance Sub – Committee 17th December 2018					
Person Originating Report:	Charlotte Tompkins, Waste Services Manager ☎ 01832 742208 ✉ ctompkins@east-northamptonshire.gov.uk				
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CFO 25.4.19		MO 25.4.19		CX 25.4.19	