



Scrutiny Committee – 12 January 2015

Quarterly Performance Reporting – Q2 2014-15

Purpose of report

This report provides Members with high level information about performance across the council in relation to agreed performance indicators and other statistics that support the monitoring of performance. Areas of achievement are also identified.

Attachment(s)

Appendix A: Quarter 2 Performance Highlights report – June 2014 to September 2014

1.0 Background

- 1.1 In order to monitor and report on the Council's performance, quarterly Performance Clinics are held for each service area.
- 1.2 The purpose of the performance clinics is to assess how service areas are progressing towards delivering key priorities and outcomes, identify problem areas and actions where required, provide peer challenge and identify and record good performance. The result is a high level report for Members focussing on the key areas of interest.

2.0 Performance Clinics

- 2.1 The Performance Clinic report for each service area includes information on all performance indicators, achievements and workforce statistics.
- 2.2 The Quarter 2 performance clinics for 2014-15 took place in November 2014. Clinics were attended by the Head of Service, Executive Director, Chief Executive and Performance Officer.
- 2.3 The Performance Officer discussed and challenged each section of the detailed performance report and the clinics agreed which items should be reported to the Scrutiny Committee.
- 2.4 The overall performance report has been prepared for the Scrutiny Committee and is attached at Appendix A. The report contains:
 - A summary of performance across the Council
 - Performance indicators that are over-performing, under-performing or within target tolerance
 - Service area achievements
 - The latest draft budget outturn position
- 2.5 The criteria for under-performing measures means that any measure which has under-performed for two or more consecutive periods is escalated for inclusion in the Scrutiny report as a matter of course.
- 2.6 Explanations are provided against performance indicators to give context to the quarter's performance. Heads of Service may attend the Committee meeting to provide further information.
- 2.7 Employment Statistics are unavailable for Quarter 2 due to staff shortages in the

Human Resources team. Data for both Quarter 2 and Quarter 3 will be available in the Report for Q3.

3.0 Equality and Diversity Implications

3.1 This is an information report for discussion. There are no equality and diversity implications arising.

4.0 Legal Implications

4.1 This is an information report for discussion. There are no legal implications arising.

5.0 Risk Management

5.1 There are no significant risks arising from the information provided in this report.

6.0 Financial Implications

6.1 This is an information report for discussion. There are no financial implications arising unless Members identify areas of significant underperformance that require additional resources to improve performance. Any proposed action would be subject to a further report and recommendation through the Policy & Resources Committee.

7.0 Corporate Outcomes

7.1 The information provided in this report demonstrates how the council is performing in relation to its Corporate Outcomes of:

- Prosperous
- Good Value for Money
- High quality service delivery
- Effective Management

8.0 Recommendation

8.1 The Committee is recommended to:

- 1) Consider and discuss performance reported for Quarter 2 2014-15

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| Legal | Power: Local Government Act 2000 | | | | |
| | Other considerations: | | | | |
| Background Papers: | | | | | |
| Person Originating Report: Angela Hook - Corporate Support Manager 01832 742203 ahook@east-northamptonshire.gov.uk | | | | | |
| Date: 04/12/14 | | | | | |
| CFO | | MO | | CX | |

(Committee Report Normal Rev. 22)