

Grant monitoring – Outcomes and targets to be achieved

Year 3							
1 April 2019 to 31 March 2020							
Outcome to achieve	Key activities	Milestones	Outcome measured by	Q1 Target	Q2 Target	Q3 Target	Q4 Target
Accessible and affordable community transport services for medical-related appointments across East Northamptonshire	Medical trips being provided across the district by the consortium	Map areas of service	No. of medical trips taking place across the district	6000 +/- 250 / 6042	6000 / 6034	6000 / 6234	6000 / 5750
	Close working with GP and Health practices on increasing take-up of transport for medical related trips	Referral process in place	No. of new clients accessing services	95 / 116	95 / 127	95 / 130	95 / 119
			No. of medical trips referred from health practices	5	4	9	4
	Draw up programme of key target areas for increasing medical trips	Target areas identified and programme in place by end of Q1	No. of medical trips in target area	300 / 306	300 / 324	300 / 372	300 / 306
	Promote the services across the district	On-going programme	List targeted areas	Thrapston & Islip			
List of areas/outlets with promotional material							
		Social media development					
		No. of events attended / advertising distributed	10 / 23	10 / 24	10 / 32	10 / 20	
Recruitment of volunteers in specific areas of need	Target areas identified and recruitment	No. of volunteers recruited	5 / 7	5 / 3	5 / 4	5 / 2	



		programme in place by end of Q1	List targeted areas	Thrapston			
			No. of volunteer hours	12 / 116	12 / 104	12 / 116	12 / 24
Enhanced range of community transport solutions	Work with organisations including ENC to establish users' needs for accessing services across East Northamptonshire	On-going	List organisations				
	Develop and promote a range of flexible and responsive transport options to people who are 'transport disadvantaged'		No. of users of the services who are transport disadvantaged: Wheel Chair users	450 / 373	450 / 420	450 / 356	450 / 336
	Reduce isolation for residents in communities who have a high Index of Multiple Deprivation score for access to services <ul style="list-style-type: none"> • Barnwell • Fineshade • Kings Forest • Lower Nene • Lyveden • Prebendal 		% increase in medical related trips by residents in communities identified as having a high index score by the IMD % increase in non-medical trips by residents in communities identified as having a high index score by the IMD	2% Baseline =700 / 920 (31%) 2% Baseline = 500 / 628 (26%)	2% / 886 (27%) 2% / 592 (18%)	3% / 724 (3.4%) 3% / 770 (54%)	3% / 740 (6%) 3% / 566 (13%)